



— BC'S PREFERRED EQUIPMENT DEALER —

Williams Machinery LP

Based in British Columbia, we are a well established and growing multi-city equipment dealer with an extensive range of product lines from top global manufacturers of forklift, and construction equipment. Our experience includes forestry, materials management, light construction, agriculture, mining and much more.

Since 1906, Williams Machinery has been providing complete equipment solutions from acquisition and financing to after-sales parts, service, rentals, and training.

We value honesty, integrity, trust in our relationships using co-operation and communication to achieve operational excellence for our customers, employees and suppliers.

Contract position

Position: Instructor

Location: Surrey, BC

Are you an experienced Instructor with high levels of customer service, possessing the ability to adapt your teaching style to ensure operators of all levels understand the course content? We are currently seeking a highly organized and conscientious experienced instructors with the diversity to instruct the majority of the following: Sit Down Counter Balance, Stand-up Narrow Aisle, Electric Pallet Jack, Rough Terrain/Telehandler Forklift, Aerial Boom Lift, Scissor Lift, Skid Steer Loader, Mini Excavator, Fall Protection.

Key Responsibilities:

- Professional preparation and delivery of course content
- Prepare classroom according to Williams Machinery's exacting standards
- Able to use multiple styles of communication to deliver course content
- Direct contact with customers and students
- Manage customer relationships at the highest level
- Advise other departments of new customers or existing customers needs
- Create all training certificate packages and coordinate delivery

Required knowledge, skills and abilities:

- Mandatory - Valid instructor certificate
- Ability to work independently
- Demonstrate a positive team attitude with a willingness to learn
- Ability to build relationships in person, via phone and by e-mail
- Excellent verbal and written communication skills
- Ability to think 'outside the box'
- High attention to detail
- Ability to multi-task, responding to the needs of a dynamic work environment
- Highly motivated, self-starter, enthusiastic and well organized
- Competent in Microsoft Office programs including Excel, Word, Outlook and PowerPoint
- Previous experience and knowledge in customer service is an asset
- Reliable vehicle
- Able to support customer requests on short notice
- Operator experience mandatory
- Second language is a strong asset

We offer a very competitive compensation and benefits package which includes a comprehensive extended health and dental plan, 3 weeks vacation, and bonus programs. Williams Machinery is a great place to work with a focus on providing consistent exceptional customer service and business excellence through a highly engaged workforce.

Please email your resume and a cover letter outlining your key talents to careers@williamsmachinery.com quoting the position title of "Instructor Surrey" and your last name in the subject line of the email. We would appreciate knowing your salary expectations as well so please include those in your cover letter. Thank you for exploring career opportunities with Williams Machinery, BC's Preferred Equipment Dealer!

Due to the volume of applicants, please accept our apologies in advance as only those candidates shortlisted will be considered. We sincerely appreciate your interest in our company.

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